



Quality

COIM Group recognizes that Quality is a primary target for the whole company.

COIM Group is committed to maintain a Quality Management System based on the requirements of UNI EN ISO 9001 standard in the most updated version.

COIM Group promotes Quality in all its own processes with the aim to support customers with a reliable and professional service.

COIM Group guarantees:

- ⚙️ A Quality Management System that allows for the supply of high-quality products, reliable customer service and the prevention of supply interruption.
- ⚙️ The analysis and the satisfaction of customers' needs, in compliance with business ethics and the applicable requirements, constantly improving the service provided and increasingly broad range of products in line with technological development.
- ⚙️ A workplace aimed at involvement and growth of the employees, improving their skills through adequate training activities.
- ⚙️ The provision of all the resources and instruments necessary for implementation and maintenance of the Quality System.
- ⚙️ The constant monitoring to customer partnership.
- ⚙️ The promotion of transparent internal and external communication.
- ⚙️ Commitment to continuous improvement and optimization of the processes.
- ⚙️ Commitment to research and develop safer products and to constantly assess product safety and related risks to ensure they are safe for users, end consumers, and the environment. This includes meeting regulatory requirements and responding to current trends.

28/06/2024